

**Checklist of Key Information that FSPs should have on their website i.t.o Disclosures**

<p><b>AUTHORISED FINANCIAL SERVICES PROVIDER</b>  <b>MAPOHO CASH FUNERAL POLICIES</b> is an authorized financial services provider (FSP number <b>551775</b>) in terms of Section 8 of the FAIS Act.</p> <p>A copy of our license certificate is available on request.</p> <table border="1"> <tr> <td>Viko Services [PTY] Ltd</td> <td></td> </tr> <tr> <td>Registration number</td> <td>50030</td> </tr> <tr> <td>Contact person</td> <td>Johan Jansen van Vuuren</td> </tr> <tr> <td>Email</td> <td>compliance@mapoho.co.za</td> </tr> <tr> <td>Telephone number</td> <td>+27 64 538 6553</td> </tr> </table> <p><b>COMPLIANCE OFFICER</b></p> <table border="1"> <tr> <td>Name</td> <td>Masthead (Pty) Ltd</td> </tr> <tr> <td>Telephone number</td> <td>021 686 3588</td> </tr> <tr> <td>Email address</td> <td>info@masthead.co.za</td> </tr> <tr> <td>Website</td> <td>www.masthead.co.za</td> </tr> </table> <p>For a copy of our Statutory Disclosure Notice, please click <a href="#">here</a>.</p>	Viko Services [PTY] Ltd		Registration number	50030	Contact person	Johan Jansen van Vuuren	Email	compliance@mapoho.co.za	Telephone number	+27 64 538 6553	Name	Masthead (Pty) Ltd	Telephone number	021 686 3588	Email address	info@masthead.co.za	Website	www.masthead.co.za	<p>Please refer to Connect, our Member secure site for the <b>Statutory Disclosure Notice template</b>.</p>
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<p><b><u>CONFLICT OF INTEREST MANAGEMENT POLICY</u></b></p> <p><b>MAPOHO CASH FUNERAL POLICIES</b> has adopted and implemented a Conflict of Interest Management policy that complies with the provisions of the FAIS Act. The Conflict of Interest Management policy is published on our website, click <a href="#">here</a> to read it. You can also email <a href="mailto:compliance@mapoho.co.za">compliance@mapoho.co.za</a> to obtain a copy of it.</p>	<p>Please refer to Connect, our Member secure site for the <b>Conflict of Interest Management policy template</b>.</p>																		
<p><b><u>COMPLAINTS PROCEDURE</u></b></p> <p>Should you wish to pursue a complaint against a key individual or representative of <b>MAPOHO CASH FUNERAL POLICIES</b>, you should address the complaint in writing to us at <a href="mailto:info@maphoho.co.za">info@maphoho.co.za</a>          If you cannot settle your complaint with us, you are entitled to refer it to the Office of the FAIS Ombud, at <a href="mailto:info@faisombud.co.za">info@faisombud.co.za</a> or telephone number 0860 324 766. The Ombud has been created to provide you with a redress mechanism for any inappropriate financial advice that you feel may have been given to you by a financial advisor.</p>																			

<p><b><u>TCF POLICY</u></b></p> <p>Our Treating Customers Fairly policy is centered around the guidelines provided by the Financial Services Board to ensure we consistently deliver fair outcomes to our clients and take responsibility for the business and staff providing an enhanced service quality to clients, based on a culture of openness and transparency. As a business, we take the requirements of the FSB seriously, in particular, the requirement to treat customers fairly.</p>	
<p><b><u>PRIVACY POLICY</u></b></p> <p><b>MAPOHO CASH FUNERAL POLICIES</b> is committed to maintaining the privacy and security of its customers' personal and private information. Our privacy policy outlines our practices and commitment to the customer and can be read <a href="#">here</a>.</p>	<p>Please refer to Connect, our Member secure site for the <b>Privacy Policy template.</b></p>
<p><b><u>PAIA MANUAL</u></b></p> <p>This information manual provides an outline of the types of records held by <b>MAPOHO CASH FUNERAL POLICIES</b> and explains how one may submit requests for access to these records in terms of the Promotion of Access to Information Act, 2 of 2000 ("the Act"). It can be read <a href="#">here</a>.</p>	<p>Please refer to Connect, our Member secure site for the <b>PAIA Manual template.</b></p>
<p><b><u>WEBSITE DISCLAIMER</u></b></p> <p>Whilst every care is taken to ensure that the information on <b>MAPOHO CASH FUNERAL POLICIES</b> website is current and accurate, please click <a href="#">here</a> to read our full disclaimer notice.</p>	<p>Please refer to Connect, our Member secure site for the <b>Website Disclaimer template.</b></p>